

# Public Consultation regarding the provision of services to long-term unemployed in the Member States and at EU level

Fields marked with \* are mandatory.

## Identifying information

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Name

Address

Phone number

E-mail

Are you replying as an individual or as an organisation?\*

- ☐ Individual  
☐ Organisation

Are you based in a Member State or working at EU level?\*

- ☐ Member State  
☐ EU level

Do you have experience of being unemployed?\*

- ☐ Yes  
☐ No

For how many months have you been unemployed?

Country\*

Language of your contribution\*

Type of your organisation\*

- ☐ Central government/ministry
- ☐ Public employment service
- ☐ Other employment service provider (private or NGO)
- ☐ Other public authority (local, regional etc.)
- ☐ Workers' organisation/trade union
- ☐ Employers' organisation
- ☐ Small or Medium Size Enterprise
- ☐ Large organisation/company
- ☐ Research/academic
- ☐ Think-Tank/Consultancy
- ☐ Other

Please specify

*70 character(s) maximum*

Register ID number (if your organisation is registered in the Transparency Register)

*70 character(s) maximum*

If you would like to register, please refer to the following webpage to see how to proceed :

<http://ec.europa.eu/transparencyregister/info/homePage.do>

Your reply...\*

- ☐ can be published with your personal information (I consent to publication of all information in my contribution and I declare that none of it is under copyright restrictions that prevent publication)
- ☐ can be published in an anonymous way (I consent to publication of all information in my contribution except my name/the name of my organisation and I declare that none of it is under copyright restrictions that prevent publication)
- ☐ cannot be published - keep it confidential (The contribution will not be published, but will be used internally within the Commission)

## 1. Challenges

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In the context of this consultation, long-term unemployed are considered as those that have been without a job for more than one year, but are actively looking for a job and are willing to accept if they are offered a job.

Member States have different approaches to preventing and reducing long-term unemployment in scope, timing and intervention schemes. There are also significant differences across Member States in the share of long term unemployed participating in active measures and in the length and coverage of benefits.

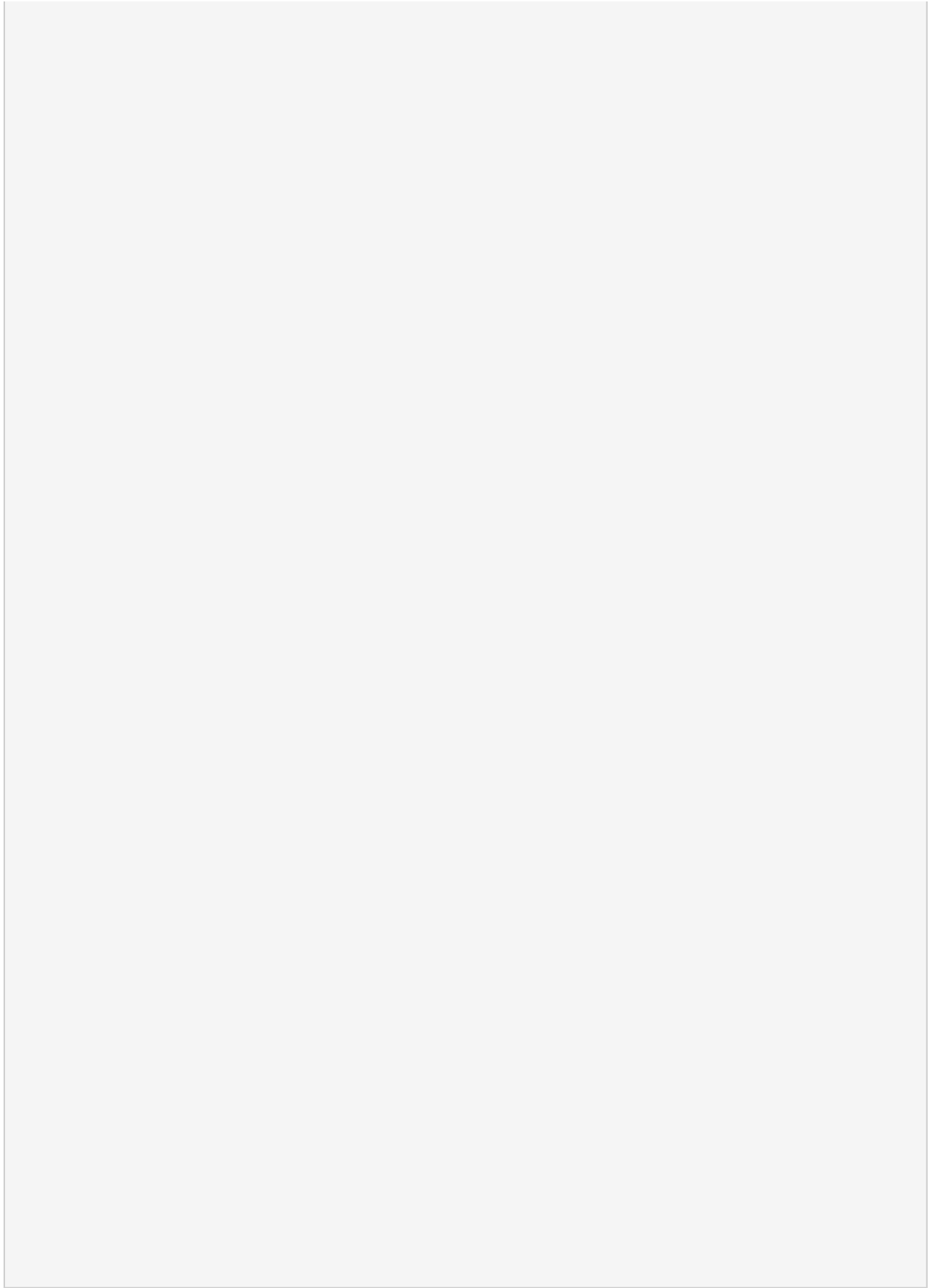
The background document outlines several challenges to address long-term unemployment.

Q1. Do you agree with the description of the challenges?\*

- ☐ Yes
- ☐ No

Q2. Are there any other challenges or aspects to address long-term unemployment that should be taken into account?

*2,000 character(s) maximum*



Q3. Please describe the most important challenges to address long-term unemployment.

*2,000 character(s) maximum*

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## 2. Policy features

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How do you assess the following policy features to support long-term unemployed in your Member State?

How do you assess the following policy features to support long-term unemployed across the EU?

### 2.1. Integration of service provision

Cooperation between organisations delivering activation support, benefits and social services resulting in one-stop-shop delivery. Such coordinated service offer can include for instance activation support (e.g. training or subsidised employment), benefits (unemployment or social benefits) and social services (e.g. care or childcare). Collaboration may involve public and private organisations, including social partners, education and training providers, NGOs, voluntary organisations and social enterprises.

Q4. What is the level of integration of service provision to support the long-term unemployed in your country?\*

1 refers to 'no integration'; 5 refers to 'full integration'

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Q4.1 What is the level of integration of service provision to support the long-term unemployed across the EU?\*

1 refers to 'no integration'; 5 refers to 'full integration'

- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5

Q5. What services are missing in the integrated provision in your country?

*2,000 character(s) maximum*

Q.5.1 What services are missing in the integrated service provision across the EU?

*2,000 character(s) maximum*



Q6. What recommendations would you make to improve the integration of service provision in your country?

*2,000 character(s) maximum*

Q6.1 What recommendations would you make to improve the integration of service provision?

*2,000 character(s) maximum*



Q7. How important is the integration of service provision in the support for long-term unemployed?

- ☐ Not important at all
- ☐ Not important
- ☐ Neutral
- ☐ Important
- ☐ Very important

## 2.2. Individualised services to long-term unemployed

Tailoring services to address individual needs of those unemployed for more than one year.

Q8. How relevant is it that services for the long-term unemployed are individualised?\*

- ☐ Not relevant at all
- ☐ Not relevant
- ☐ Neutral
- ☐ Relevant
- ☐ Very relevant

Please, explain why:

*1,000 character(s) maximum*

Q9. To which degree are support services to long-term unemployed adapted to individual needs in your country?

- ☐ Not individualised at all
- ☐ Not individualised
- ☐ Somewhat individualised
- ☐ Mostly individualised
- ☐ Fully individualised

Q9.1 To which degree are support services to long-term unemployed adapted to individual needs across the EU?

- ☐ Not individualised at all
- ☐ Not individualised
- ☐ Somewhat individualised
- ☐ Mostly individualised
- ☐ Fully individualised

Q10. Does individualised service provision apply to most long-term unemployed in your country?

- ☐ Yes
- ☐ No

Q10.1 Does individualised service provision apply to most long-term unemployed across the EU?

- ☐ Yes
- ☐ No

Q11. How is the access to training for long-term unemployed in your country?

- ☐ Not sufficient at all
- ☐ Not sufficient
- ☐ Somewhat sufficient
- ☐ Mostly sufficient
- ☐ Fully sufficient

Q11.1 How is the access to training for long-term unemployed across the EU?

- ☐ Not sufficient at all
- ☐ Not sufficient
- ☐ Somewhat sufficient
- ☐ Mostly sufficient
- ☐ Fully sufficient

Q12. How efficient is the training of long-term unemployed in providing the skills needed to re-introduce them effectively into the labour market?

- ☐ Not efficient at all
- ☐ Not efficient
- ☐ Neutral
- ☐ Efficient
- ☐ Very efficient

Q13. Is there adequate start-up support for self-employment to long-term unemployed in your country?

- ☐ Yes
- ☐ No

Q13.1 Is there adequate start-up support for self-employment to long-term unemployed across the EU?

- ☐ Yes
- ☐ No

Q14. What recommendations would you make to improve individualised services to long-term unemployed?

*2,000 character(s) maximum*

### 2.3. Mutual responsibilities

Setting minimum standards for the activation of persons unemployed for more than one year with mutual binding commitments from both the individual and the organisations delivering services. These commitments could be formalised through individual action plans or other forms of written agreements.

Q15. How relevant is the mutual responsibilities approach for interventions for the long-term unemployed?

- ☐ Not relevant at all
- ☐ Not relevant
- ☐ Neutral
- ☐ Relevant
- ☐ Very relevant

Q16. Do the services provided to long-term unemployed in your country include the binding commitment from both the long-term unemployed and the organisation delivering?\*

- ☐ Yes
- ☐ No

Q16.1 Do the services provided to long-term unemployed across the EU include the binding commitment from both the long-term unemployed and the organisation delivering?\*

- ☐ Yes
- ☐ No



Q17. How efficient is the enforcement of mutual responsibilities in your country?

- ☐ Not efficient at all
- ☐ Not efficient
- ☐ Neutral
- ☐ Efficient
- ☐ Very efficient

Q17.1 How efficient is the enforcement of mutual responsibilities across the EU?

- ☐ Not efficient at all
- ☐ Not efficient
- ☐ Neutral
- ☐ Efficient
- ☐ Very efficient

Q18. Should all services provided to long-term unemployed be subject to mutual responsibilities?

- ☐ Yes
- ☐ No

Q19. What recommendations would you make on the application of a mutual responsibilities approach?

*2,000 character(s) maximum*

## 2.4. Adequate incentives and services for employers to employ long-term unemployed

It includes direct support to employers who recruit, train or offer short-term work experience to long-term unemployed. The support offered includes subsidised employment, tax or social contribution reductions and post-placement support and more general support to broad groups of employers (e.g. awareness building among employers on hiring of long-term unemployed).

Q20. Do you know if there are incentives and services that are available to employers to employ long-term unemployed in your country?\*

- ☐ Yes
- ☐ No

Q20.1 Do you know if there are incentives and services that are available to employers to employ long-term unemployed across the EU?\*

- ☐ Yes
- ☐ No

Q21. Are the incentives and services to employers in your country sufficient to support the labour market integration of the long-term unemployed?

- ☐ Not sufficient at all
- ☐ Not sufficient
- ☐ Neutral
- ☐ Sufficient
- ☐ Highly sufficient

Q21.1 Are the incentives and services to employers at EU-level sufficient to support the labour market integration of the long-term unemployed?

- ☐ Not sufficient at all
- ☐ Not sufficient
- ☐ Neutral
- ☐ Sufficient
- ☐ Highly sufficient

Q22. What recommendations would you make to improve the efficiency of the services delivered to employers?

*2,000 character(s) maximum*



### 3. EU-level action

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Current EU-level action includes support to Member States in addressing long-term unemployment policies through mutual learning and the European Semester process. Furthermore, ESF supports Member States' investment priorities related to long-term unemployment and the reform of labour market institutions.

Q23. In your view, is there a need for further EU level action, targeted at raising awareness and keeping political momentum for improving effectiveness and efficiency of Member States' actions when tackling long-term unemployment?\*

- ☐ Yes, the EU should define general principles for an effective activation framework and recommending guidelines for measures to be used in Member States
  - ☐ Yes, the EU should recommend a set detailed guidance for the introduction and development of an "individual activation offer", bringing together the policy features described above into a coordinated package of services. The guidance would include required parameters to ensure effective outcomes, based on the general principles for an effective activation framework
- ☐ No, there is no need for further action at EU level

Q24. What consequences does this action have for the effectiveness and efficiency of Member States' actions when tackling long-term unemployment?

*2,000 character(s) maximum*

Q25. What consequences does this action have for the effectiveness and efficiency of Member States' actions when tackling long-term unemployment?

*2,000 character(s) maximum*



Q26. Please motivate your answer:

*2,000 character(s) maximum*











































Q27. Please give your opinion on the following options as regards possible changes in the activation support for the long-term unemployed in your country:

	Very undesirable	Undesirable	No preference	Desirable	Very desirable
No change to current provision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing the <b>participation rate</b> in activation measures to long term unemployed on unemployment benefits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extending the <b>duration</b> of activation measures to long-term unemployed on unemployment benefits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing the <b>number</b> of activation measures to long term unemployed on unemployment benefits	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Increasing the <b>participation rate</b> in activation measures to long term unemployed on social assistance/other benefits (other than unemployment benefits)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extending the <b>duration</b> of activation measures to long term unemployed on social assistance/other benefits (other than unemployment benefits)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increasing the <b>number</b> of activation measures to long term unemployed on social assistance/other benefits (other than unemployment benefits)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introducing an individual activation offer for the long-term unemployed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introducing mutual responsibilities for both long-term unemployed and organisations delivering services to them	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing a single point of contact/one stop shop for long-term unemployed, irrespective of the form of benefits or support services provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q27.1 Please give your opinion on the following options as regards possible changes in the activation support for the long-term unemployed as part of common EU standards:

	Very undesirable	Undesirable	No preference	Desirable	Very desirable
No change to current provision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Increasing the <b>participation rate</b> in activation measures to long-term unemployed on unemployment benefits					
Extending the <b>duration</b> of activation measures to long-term unemployed on unemployment benefits					
Increasing the <b>number</b> of activation measures to long-term unemployed on unemployment benefits					
Increasing the <b>participation rate</b> in activation measures to long-term unemployed on social assistance/other benefits (other than unemployment benefits)					
Extending the <b>duration</b> of activation measures to long-term unemployed on social assistance/other benefits (other than unemployment benefits)					
Increasing the <b>number</b> of activation measures to long-term unemployed on social assistance/other benefits (other than unemployment benefits)					
Introducing an individual activation offer for the long-term unemployed					
Introducing mutual responsibilities for both long-term unemployed and organisations delivering services to them					

Providing a single point of contact/one stop shop for long-term unemployed, irrespective of the form of benefits or support services provided	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Q28. Please **rank** the following categories of long-term unemployed according to how important it is that they are eligible for intensive support, e.g through an "individual activation offer"

Long-term unemployed that are:

Please note that you can only choose one category per level of priority. It is not possible to assign two or more categories with the same level of priority.

	Lowest priority	Low priority	Medium priority	High priority	Highest priority
Aged under 24	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged 25-35	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged 35-45	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged 45-55	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Aged over 55	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Long-term unemployed that are:

Please note that you can only choose one category per level of priority. It is not possible to assign two or more categories with the same level of priority.

	Lowest priority	Medium priority	Highest priority
Low skilled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medium skilled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High skilled	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q29. Do you have any other comments?

*6,000 character(s) maximum*



