

PUBLIC CONSULTATION ON PATIENT SAFETY AND QUALITY OF CARE

Fields marked with * are mandatory.

The specific objective of this consultation is to seek opinion of civil society on:

- Whether patient safety measures included in the Recommendation 2009 are implemented and contribute to improving patient safety in the EU;
- Which areas of patient safety are not covered by the Recommendation and should be;
- What should be done at EU level on patient safety beyond the Recommendation;
- Whether quality of healthcare should be given more importance in the future EU activities.

For background information please consult the below document

[background.doc](#)

Please consult the privacy statement on this consultation

[privacy-statement-consultation.doc](#)

Practicalities

The consultation is open until 28 February 2014.

In case of any questions please contact SANCO-CONSULTATION-SAFETY-QUALITY@ec.europa.eu

1. Respondent information

1.1. Name of represented organisation*

1.2. Stakeholder group*

- ☐ Health authority
- ☐ Patient or consumer organisation
- ☐ Health professional organisation
- ☐ Other NGO
- ☐ Hospital
- ☐ Industry
- ☐ Academia
- ☐ Individual citizen
- ☐ Other

1.3. Country*

- ☐ Austria
- ☐ Belgium
- ☐ Bulgaria
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Estonia
- ☐ Finland
- ☐ France
- ☐ Germany
- ☐ Greece
- ☐ Hungary
- ☐ Ireland
- ☐ Italy
- ☐ Latvia
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Malta
- ☐ Netherlands
- ☐ Poland
- ☐ Portugal
- ☐ Romania
- ☐ Slovakia
- ☐ Slovenia
- ☐ Spain
- ☐ Sweden
- ☐ United Kingdom
- ☐ Other

1.3.1. If other, please specify.

1.4. Address

1.5. Telephone

1.6. Contact Person (name)

1.7. Your organisation's geographical area of activities*

- ☐ International
- ☐ National
- ☐ Regional
- ☐ Local

1.8. How many citizens does your organisation represent?*

2. Implementation of the Council Recommendation 2009/C 151/01

The Council Recommendation on patient safety, including the prevention and control of healthcare associated infections (2009/C 151/01) envisaged a number of measures to be implemented by EU Member States to increase patient safety in all types of healthcare settings.

2.1. Is patient safety an issue in your country?

- ☐ Yes
- ☐ No
- ☐ I don't know

2.2. To your knowledge, was the Recommendation implemented in your country?

- ☐ Yes, fully
- ☐ Yes, partially implemented
- ☐ No, it has not been implemented
- ☐ I don't know

2.2.1. If the Recommendation was fully or partially implemented, do you think it contributed to improving patient safety in your country?

- ☐ Yes, definitely
- ☐ Yes, to certain extent
- ☐ No

2.2.1.1. Why not?

2.2.2. If the Recommendation was fully or partially implemented, how the necessary changes were introduced?

2.2.3. If the Recommendation was not or only partially implemented, which tools could help better implementation (*more than 1 answer possible*)?

- ☐ National binding legislation
- ☐ EU co-operation on patient safety
- ☐ Involvement of patient organisations
- ☐ Involvement of health professionals
- ☐ Others

2.2.3.1. If other, please specify.

2.3. What are the barriers to implementation of patient safety recommendation?

2.4. Which provisions of the Recommendation are of particular relevance in your country?

Please refer to the recommendation on patient safety http://ec.europa.eu/health/patient_safety/docs/council_2009_en.pdf

	Very relevant	Relevant	Not particularly relevant	Not relevant at all
Placing patient safety high at public health agenda	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Empowering patients	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating patient safety culture among health professionals (education and training, blame-free reporting systems, learning from errors)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning from experience of other countries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developing research on patient safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2.5. Which areas of patient safety, not covered by the Recommendation, are important for increasing safety of patients in the EU?

3. Future EU action on patient safety and quality of healthcare

The European Commission has supported since 2005 co-operation of EU Member States and stakeholders on patient safety and quality of care, by organising and co-funding different fora of information exchange and practical mutual learning (ex. Working Group of Patient Safety and Quality of Care, EU Network on Patient Safety and Quality of Care, research projects). Some of these activities are time-limited and will end in the next months.

3.1. What next should EU do on patient safety and in which specific patient safety areas beyond the existing Recommendation?

3.2. Do you think there is an added value in enlarging EU work from patient safety only to wider quality of care?

- ☐ Yes
- ☐ No
- ☐ No opinion

3.2.1. If yes, please specify.

3.2.2. If no, please specify.

3.2.3. If no opinion, please comment.

3.3. In the box below you can provide additional contribution related to EU action on patient safety and quality of care

400 character(s) maximum

THANK YOU FOR YOUR CONTRIBUTION!