

# enterprise europe network

## Constanta, national meeting 2017 Final Report SGA1 & SGA2 proposals' evaluations

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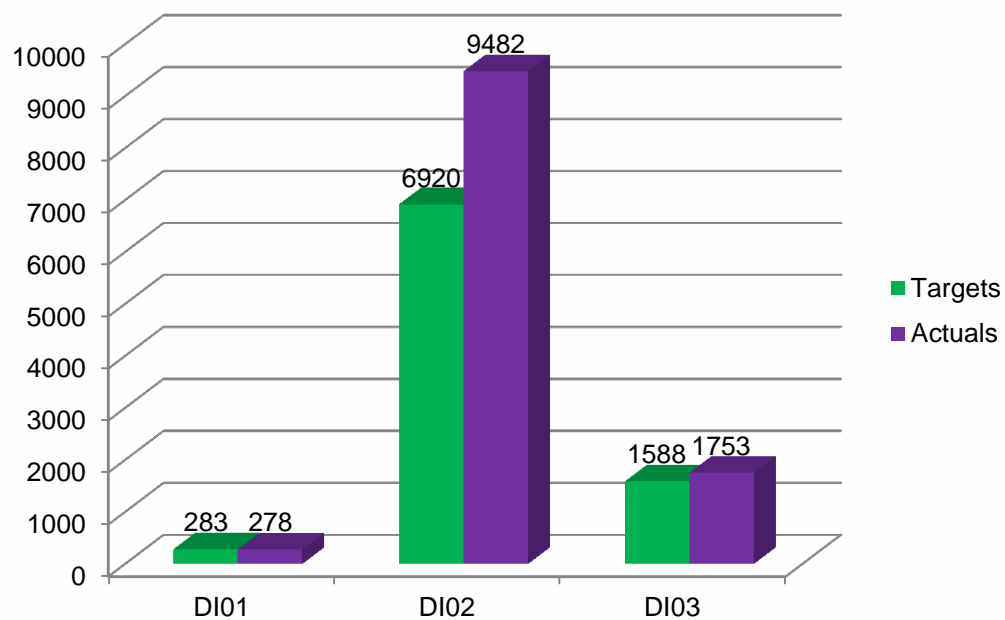
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- ✓ ***COSME SGA1 Final Report*** – first feedback  
(Couple of Feedback Note still to be prepared)
- ✓ ***H2020 SGA 1 Final Report*** – first feedback  
(Couple of Feedback Note still to be prepared)
- ✓ ***SGA2 proposals evaluation***
- ✓ ***Scale-up pilot evaluation***

# COSME Overview

# ACTIVITY 1

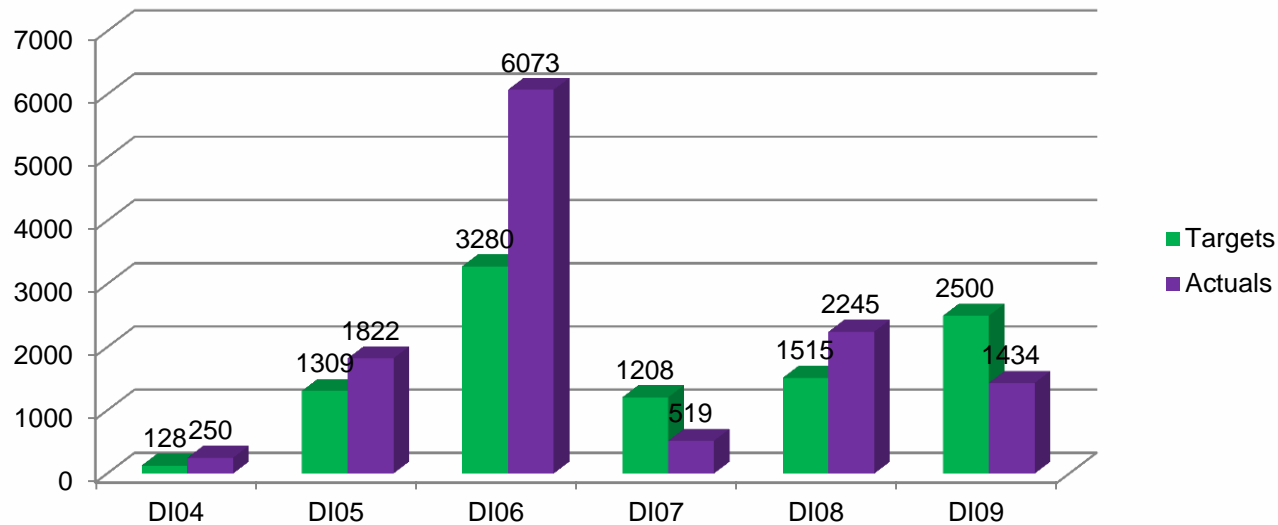


**DI01 # Regional/local events organised**

**DI02 # Participants in regional/local events**

**DI03 # SMEs/clients receiving advisory support**

# ACTIVITY 2



DI04 # BE & CM organised

DI05 # SMEs/clients in BE/CM

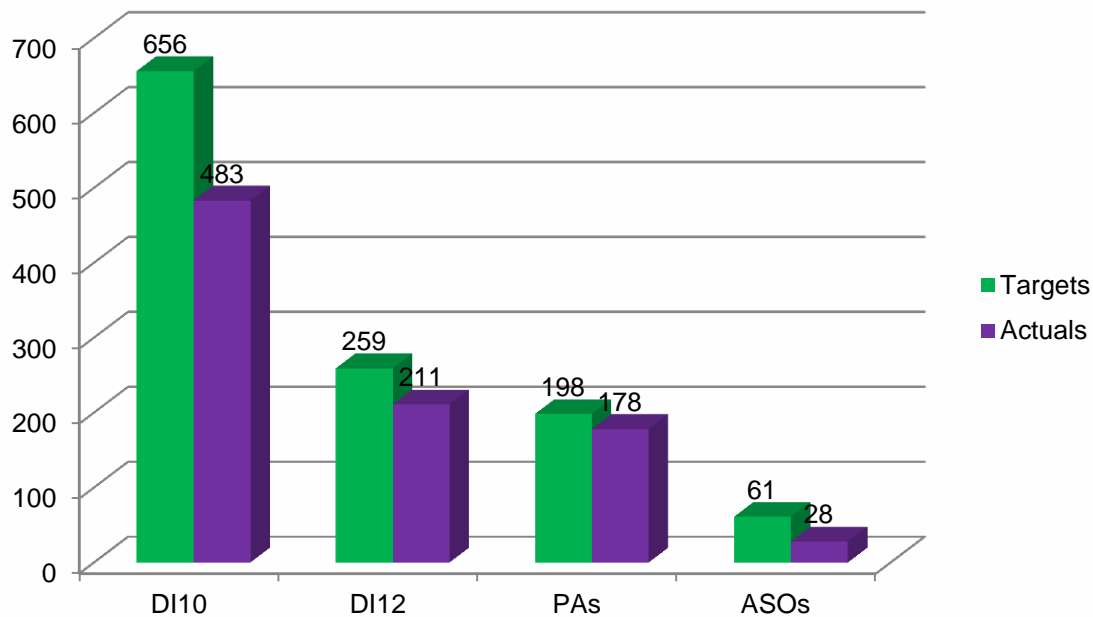
DI06 # Meetings at BE/CM

DI07 # Partnership profiles produced

DI08 # Expression of interests received

DI09 # Expression of interests made

# ACTIVITY 3



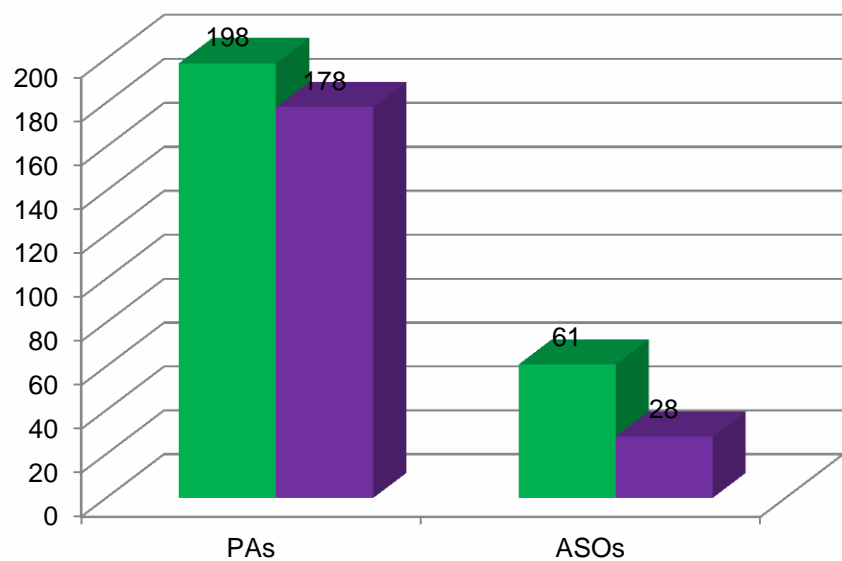
DI10 # Clients in feed-back related actions

DI12 # Achievements

nDI12 - PA

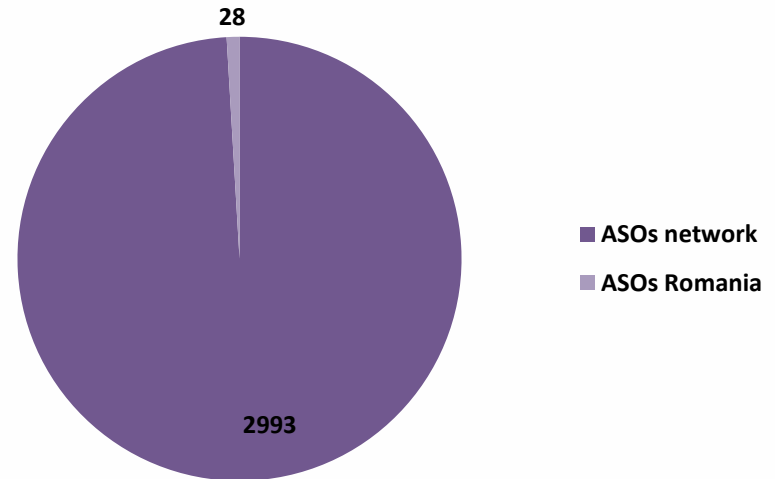
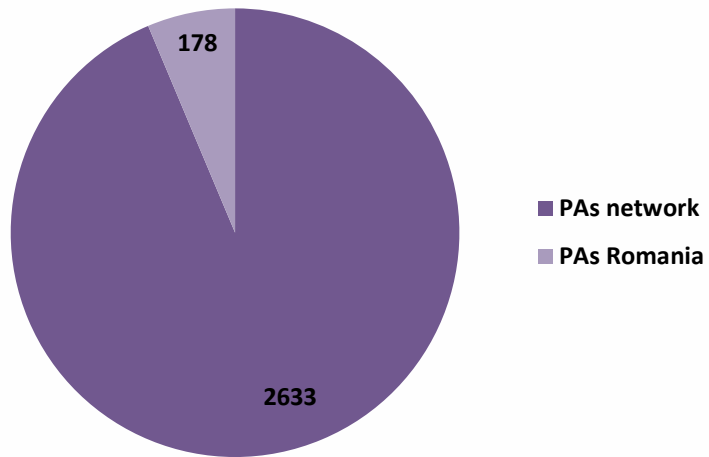
nDI12 - ASO

# Consortia Achievements PA & ASO



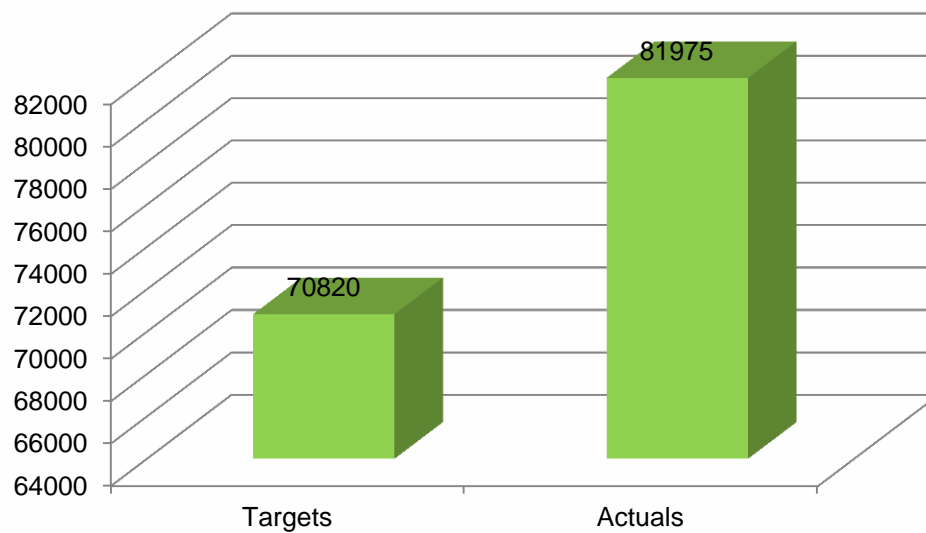
Total SGA1 Achievements		
target	259	80%
actual	206	
PAs		90%
ASOs		46%

## PA & ASO Romania vs Network



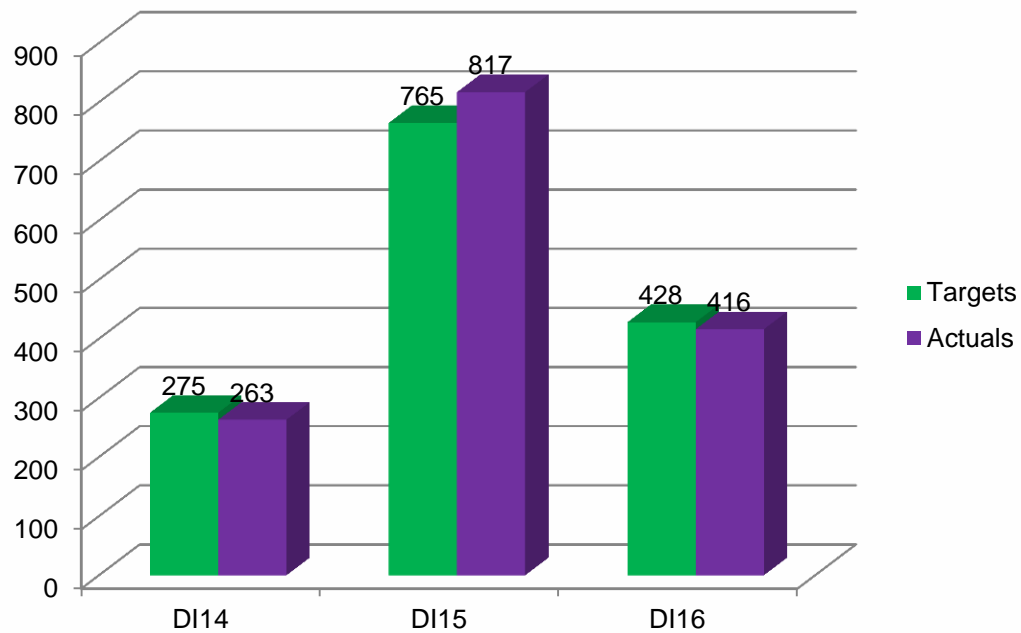


# ACTIVITY 5



DI13 # SMEs/clients using digital services

# ACTIVITY 6



**DI14 # Cooperation with local stakeholders**

**DI15 # Answered enquiries from Network partners**

**DI16 # Active contributions to Network activities**

# Performance in terms of KPR%

## **KPR 1 – KPR2 – KPR5**

Improvements are expected for BISNet and ERBSN in particular

## **KPR1 – KPR2**

Improvements are expected for PROSME in particular

**Average all KPRs (but KPR4 and KPR6) can be improved by Ro-Boost, none is sign of particularly critical performance.**

**KPR1** ASOs (DI12)/SMEs/clients receiving advisory support

**KPR2** ASOs (DI12) / Number of FTE involved in Network activities in reporting period

**KPR3** PAs (DI12) / Number of FTE involved in Network activities in reporting period

**KPR4** Meetings at BE/CM (DI06) / SMEs/clients in BE/CM(DI05)

**KPR5** PAs (DI12) / SMEs/clients in BE/CM (DI05)

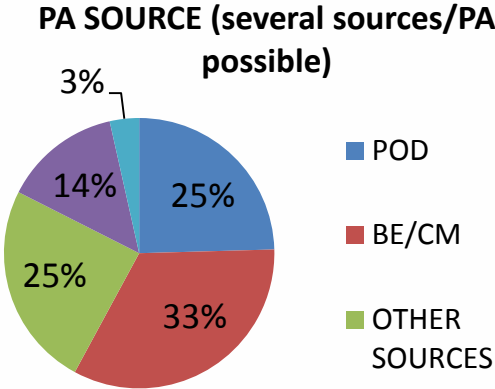
**KPR6** EoI received (DI08) /Partnership profiles produced(DI07)

**KPR7** PAs (DI12) / EoI made (DI09)

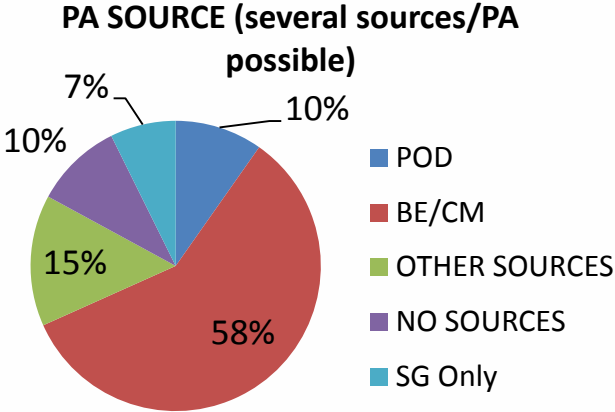
**KPR8** Achievements PAs(DI12)/ Profile produced(DI07)

# Source of PAs

## BISNet Transylvania

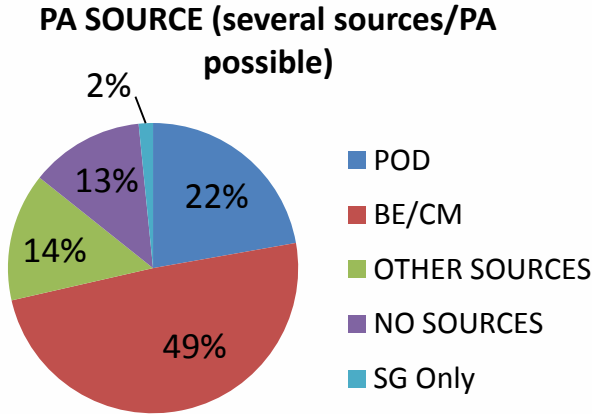


## ERBSN

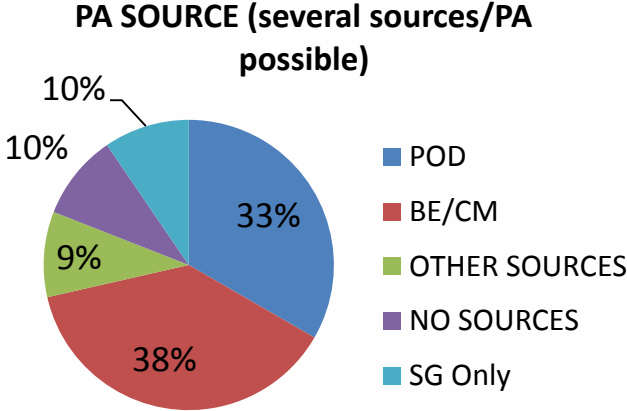


# Source of PAs

## PROSME

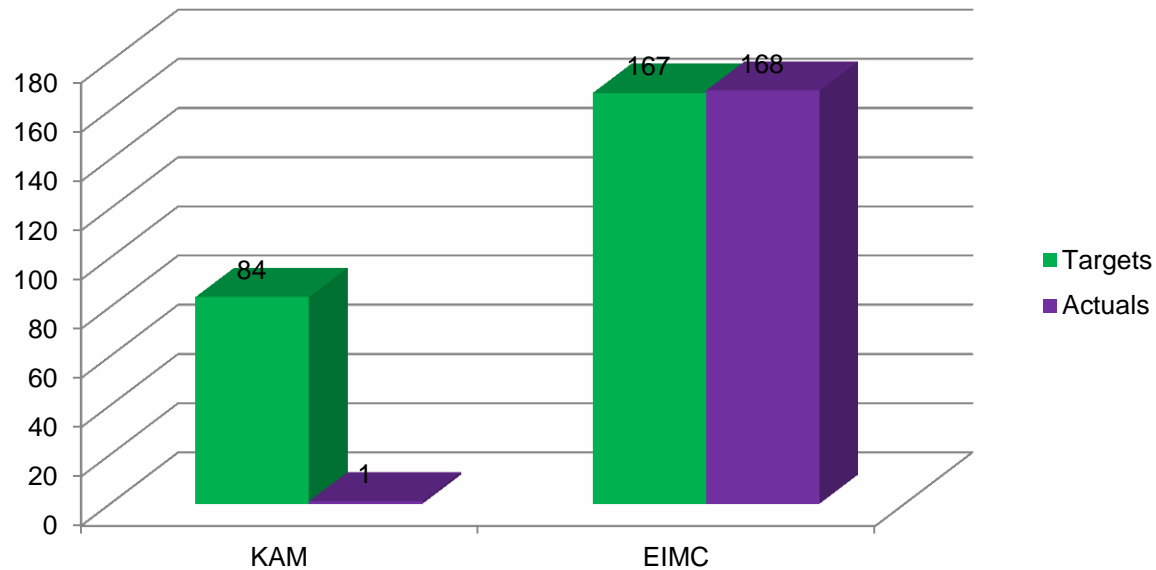


## RO-Boost SMEs

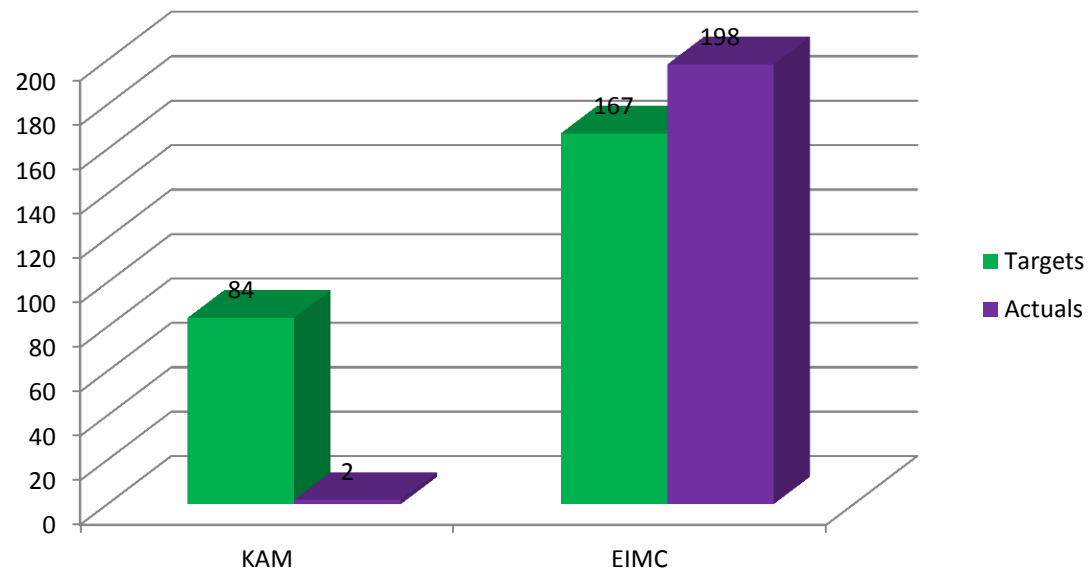


# H2020 Overview

## Horizon 2020 EIMC + KAM



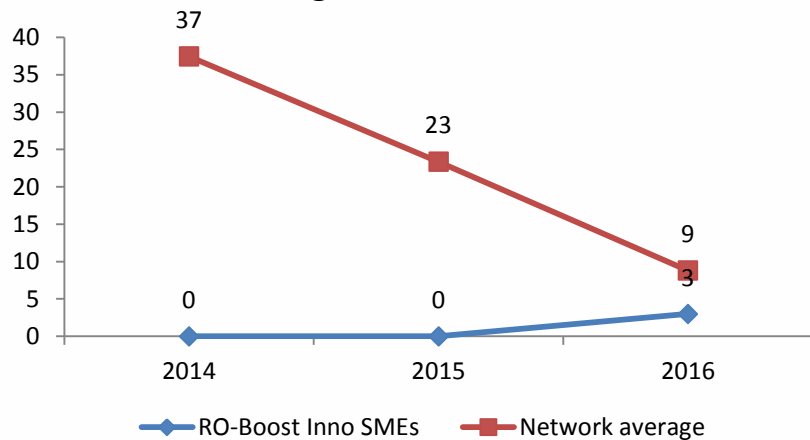
## Horizon 2020 EIMC + KAM



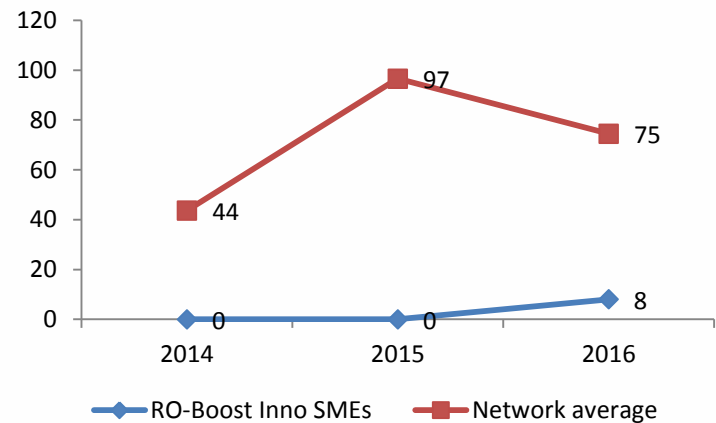


# KAM efficiency

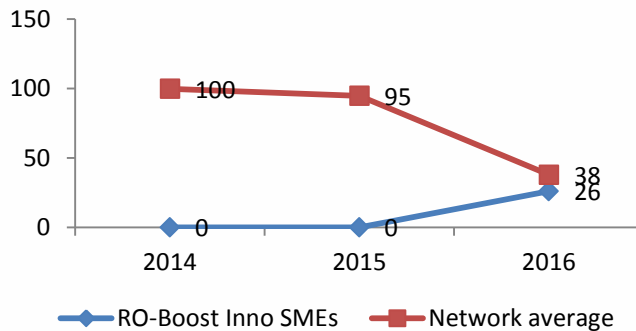
## Average time to KAM



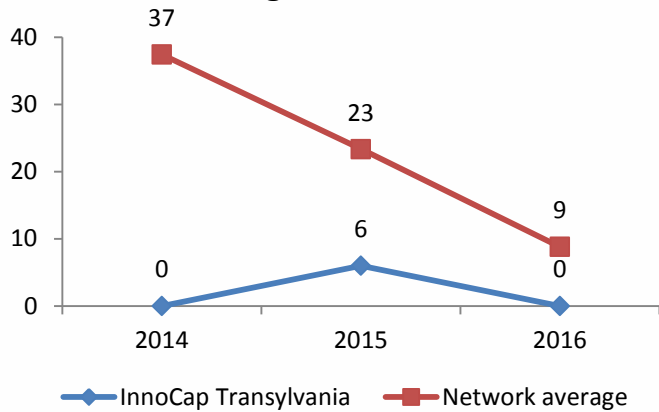
## Average Time to Needs Analysis



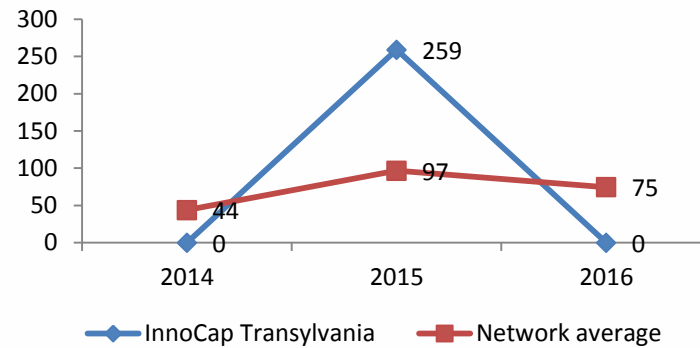
## Average time to COACH



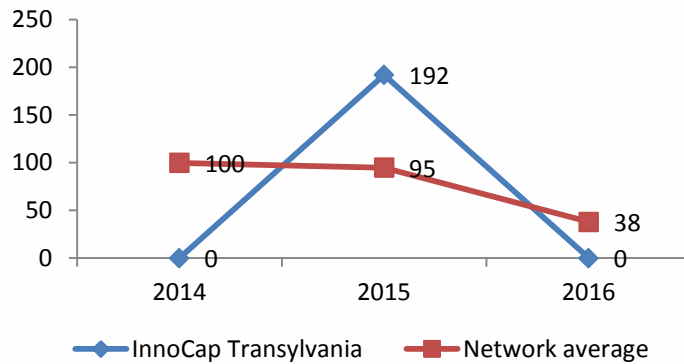
### Average time to KAM



### Average Time to Needs Analysis



### Average time to COACH



# Final Report: EIMC services

- The consortia delivered 100% of the planned EIMC (168 vs 167). This result is exceeded if one takes into consideration the on-going cases (about 118% achieved)
- consortia used **IMPR3rove** as assessment tool and all staff members are likely to be familiar with the methodology put in place by the IMPR3rove Academy. Specific courses were also followed by EIMC experts.
- Results globally are excellent.

## Final Report: feedback note

- Considering the low participation to the SMEs I and the success rate of Romanian SMEs, it is suggested to slightly lowering the target of KAM services in the future.
- It is difficult to assess the overall performance at country level because not all reports have been submitted and analysed fully at the time of this meeting.
- Feedback on performance will be provided individually through a Feedback Note at the time of the final payment and via a Formal Notification.
- It is planned to deliver all Feedback notes by Mid July 2017.
- It appears that not all consortia have officially appointed "external evaluators" (PROSME & RO-Boost SMEs)

# Final Report: reminder

Few elements appear to be very important, and should be kept in mind by all partners:

Steps to be followed by **all beneficiaries**:

**1. Fill-in the financial statements**

SUBCONTRACTING COSTS-level of details to be provided:

- descriptions of the activities
- related dates and amounts
- identification of the sub-contractor

OTHER DIRECT COSTS-level of details to be provided:

- explanation needed only if amount exceeds 15% of personnel costs

**2. Complete technical part**

**3. Sign electronically**

**4. Submit to coordinator**

After submission-EASME

1. Final payment within 90 days of receiving the final report
2. Payment letter

After submission-COORDINATOR

Disagreement (if any) within 30 days of receiving the payment notification

# COMMUNICATION

## Feed back to the Communication Strategies

### **BISNet Transylvania**

The strategy would need to be improved, as far as the structure is concerned: hard to grasp the different parts of the document and how they interconnect; it is also quite generic from a technical point of view. Additional work should be done on defining specific tools and identifying target audiences. There is also the need to measure the impact of communication.

### **ERBSN**

The strategy is well thought out and well organised. It suggests that there is very good cooperation and coordination between partners. It also includes measurement of impact.

## **PROSME**

The strategy "ticks all the boxes" in terms of communication obligations and states good intentions that are fully aligned with the overall Network communication strategy. However, none of this has yet been done. The consortium is worryingly behind in terms of implementing the branding and messaging. There is also the need to measure the impact of communication.

## **RO-Boost SMEs**











The communication tools are coherent with the overall Network communication strategy. It has a bit of a traditional approach – not much alluding to digital comms and no social media presence planned. It also mentions that all partners should interact with the consortium's social media channels, but none were found through desk research. There is also the need to measure the impact of communication.







## Three **main recommendations**:

1. A training should be organised, under the lead of ERBSN and Romanian Communication Champion, in order to transfer good practice and boost mutual learning. It is suggested to dedicate an ad hoc training during next national Meeting. The PA and Communication Sector in EASME are available to support the definition of the programme, if needed.
2. Coordinate the updating of the consortia communication materials and channels in order to implament the new Network Branding.
3. Dedicate more attention to "success stories"





# Romanian proposals

BISNet Transylvania	COSME SGA2	H2020 SGA2	SCALE-UP
Scoring	76/100	12.5/15	90/100
Quality	 		 
Completeness	 		 







# Romanian proposals

ERBSN	COSME SGA2	H2020 SGA2	SCALE-UP
Scoring	84/100	12.5/15	
Quality			
Completeness			

# Romanian proposals

PROSME	COSME SGA2	H2020 SGA2	SCALE-UP
Scoring	81,5/100	13/15	
Quality			
Completeness			

# Romanian proposals

<b>RO-Boost SMEs</b>	<b>COSME SGA2</b>	<b>H2020 SGA2</b>	<b>SCALE-UP</b>
<b>Scoring</b>	<b>80/100</b>	<b>12.5/15</b>	<b>81/100</b>
<b>Quality</b>			
<b>Completeness</b>			

# Romanian proposals

From PA view point the following could be improved:

- Make them shorter and to the point, in particular because with the FPA you already fixed the Implementation Strategy;
- Pay attention to the work packages – make them complete, this includes deliverables, subcontracting (if any), risks and mitigation measures, targets and use of resources;
- Plan carefully your PES DI, if there is the need to decrease PES, do it and explain in the text. If this is aligned to results (PR and FR of previous SGA) it is justified;
- Ask a colleague to read the proposal with "outsider" eyes before submission.

# Romanian reporting

- ✓ Accuracy of information and data
- ✓ Usefulness of graphs and tables
- ✓ Balance between synthesis and details
- ✓ Timely delivering
- ✓ Respect of templates and instructions
- ✓ Meaningful of provided information



**THANKS!!**

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